The following products are compatible with this release:

- AudioBox 22VSL
- AudioBox 44VSL
- AudioBox 1818VSL

Please Note: The AudioBox VSL installer does not support for the following products and operating systems:

- AudioBox USB
- AudioBox Studio
- OSX 10.5 Leopard

Known Issues:

AudioBox VSL currently has the following known issues, known workarounds are also listed:

- AudioBox 1818VSL ONLY:
  - **ASIO/Core Audio driver labels reversed.** Occasionally, the ADAT labels will be reversed with the S/PDIF labels so that streams 9/10 are labeled ADAT 1 and ADAT 2 and streams 17/18 are labeled S/PDIF L and S/PDIF R. Please note that this is a mislabel only, the streams are correctly routed.
    - Workaround: To resolve this issue, power cycle the unit and reselect the driver in your DAW. This problem is intermittent.
  - **External Sync Indication incorrect (ADAT ONLY).** When Clocking the AudioBox 1818VSL externally via ADAT, the Sync Light on the front panel of the unit will show correct sync as soon as a source is detected on the ADAT input, even if that source and the AudioBox 1818VSL are set to different sample rates.
    - Workaround: If you experience distorted audio while clocking your AudioBox 1818VSL externally via ADAT, verify that both your external clocking device and your AudioBox are set to the same sample rate.

- AudioBox VSL Software:
  - **Phase button on FX Buses and Aux Outputs.** This button engages/disengages on FX Buses A/B and Aux Outputs (44VSL and 1818VSL), however this is a GUI issue only. Phase is not being reversed on these buses. This button will be disabled in the next release.
  - **Link Button Tool Tip Not Available on OS X.**
  - **Computer cannot shut down or restart while AudioBox VSL is open.**
    - Workaround: Close AudioBox VSL before power cycling your computer
  - **Windows XP Installer Require Manual Install.** The current AudioBox VSL Installer does not run correctly on Legacy Windows XP systems. It requires the following workaround:
    1. Run Audiobox-Setup and follow the onscreen instructions
    2. Plug the Audiobox in as requested
    3. Ignore/Cancel the Pop-up Errors from Win XP and go on with the Audiobox-Setup
    4. Restart your Computer when prompted by the installer
    5. Unplug the Audiobox and plug it in again
    6. Win XP will pop up again its Hardware-Detection Window
    7. Choose not to connect to Internet (Windows-Update)
    8. Choose to install driver automatically
    9. Windows will find the driver from the PreSonus Folder and copy it into its registry
    10. Check availability of the Audiobox in your Control Panel/Sounds and Audio Devices. When launching AudioBox VSL, you may see a Windows Error message. This is a reporting error and is incorrect. Please ignore it.