

August 26, 2015

Universal Control AI / UC Surface 1.4 Release Notes

With the arrival of the highly anticipated StudioLive CS18AI controller, and with the upcoming Dante Option Cards, a number of changes were made to the AI family of mixers, both StudioLive AI Consoles and StudioLive RM mixers, and as a result, there were some updates to UC Surface that were required in order to accommodate these mixer firmware changes.

As a result of these updates, this release of UC Surface 1.4 is only supported for use with RM Series firmware version 1.0.7049 or later and AI Console firmware version 1.0.7045 or later. UC Surface 1.4 is also *required* for use with these firmware versions.

UC Surface 1.4 is not supported with any prior mixer firmware releases, nor are any prior UC Surface versions supported with these latest mixer firmware releases.

Software build information:

Universal Control AI / UC Surface Version: 1.4.0.34686 (Mac / PC), 1.4.0.34601 (iOS)
Mac/PC Driver Version: 4.2.0.39752

NOTE: *QMix AI is still supported for use alongside UC Surface for personal mix control on both AI Consoles and RM series mixers . Device Permissions can be set for iPhones and iPod Touches on the Device Settings Page in UC Surface or on "Pg. 3: iOS Setup" of the AI Console System Menu. QMix AI will continue to be updated as needed and will continue to be part of the unified StudioLive AI family workflow.*

Changes To UC Surface In This Release

AI Consoles:

- Stereo-linked channels now appear in UC Surface as one single stereo channel instead of two mono channels

UC Surface Issues Fixed In This Release:

- Loss of network connection on iPad can cause the fader to drop to -Inf
- Smart RTA shows a constant green bar at 20k+
- Mixer backup files can be deleted from iOS
- Last Filter Group is being cut off at certain group counts and window sizes

This Release Requires the Following Firmware and Software Versions:

- StudioLive AI Consoles (firmware version SL 1.0.7045)
- StudioLive RM Series Mixers (firmware version SL 1.0.7049)
- CS18AI (firmware version CS 1.0.7055)
- UC Surface Version: 1.4.0.34686 (Mac / PC), 1.4.0.34601 (iOS)

UC Surface 1.4 Supports the following Operating Systems:

- Windows 7 Service Pack 1 (32 bit & 64 bit)
- Windows 8.1 (32 bit & 64 bit)
- Windows 10 (32 bit & 64 bit)
- OSX 10.8.5 (Mountain Lion)
- OS X 10.9 (Mavericks)
- OS X 10.10 (Yosemite)

Current iOS App versions Compatible with the StudioLive AI family mixers (available on the iTunes App Store):

- UC Surface version 1.4.0.34601
- QMix AI version 1.2.29258

The Following iOS devices are Compatible with UC Surface (running iOS 7 or later):

- iPad (2nd generation)
- iPad (3rd generation)
- iPad (4th generation)
- iPad Mini
- iPad Mini 2
- iPad Mini 3
- iPad Air
- iPad Air 2

The Following iOS devices are Compatible with QMix-AI (running iOS 7 or later):

- iPhone 4
- iPhone 4S
- iPhone 5
- iPhone 5C
- iPhone 5S
- iPhone 6
- iPhone 6 Plus
- iPod touch (5th Generation)
- iPod touch (6th Generation)

Universal Control-AI with UC Surface Does Not Support the Following Legacy Operating Systems:

- Versions of Windows 7 earlier than Service Pack 1
- Windows 8 (users should update to Windows 8.1)
- Versions of OS X 10.8 (Mountain Lion) earlier than 10.8.5

UC Surface Known Issues:

- Loading Scenes in UC Surface Demo mode not working
- Can't right-click/ctrl+click to rename Scenes and Presets in UC Surface Scene Manager on Mac
- FX presets loaded from UC Surface Local tab don't always load correctly or consistently
- A second Mixer Tab Appears when any mixer is power-cycled while UC Surface is open
- Restoring a Mixer Backup file on Mac over Firewire is not possible. Must be over Network connection. (PC working correctly)
- WiFi Connection to Network "A" Takes Priority over Ethernet Connection to Network "B"
- Incorrect WiFi Password Does Not Give Error Message
- Scenes for Consoles and RM's saved to same local folder
- AI Consoles: Cascaded AI Console Recordings are distorted on Mac (must use UC-AI 28882)
- AI Consoles: Scene Recall Filters "Pots" and "Mutes" missing in UC Surface (can still be set on Mixer Scene Menu)
- AI Consoles: Channel Types not synchronized across all instances of UC Surface
- AI Consoles: Key Listen button doesn't function (must use hardware button on Mixer)
- AI Consoles: Scenes and Presets cannot be deleted in Mixer Tab of Scene Manager
- AI Consoles: WiFi Setup from UC Surface not possible
- AI Consoles: Too Many Mute Group & Mix Scene buttons shown (8 instead of the 6 on the mixer)
- AI Consoles: Input Source for linked channels doesn't switch together when changed from UC Surface (must be done independently before linking and/or on the Console hardware)

More support articles in our knowledgebase can be found online at:

<http://support.presonus.com/categories/20072370-StudioLive-Mixer-Family>

Join our community of PreSonus users at <http://forums.presonus.com> for information, user-based support, tips and tricks, and more!

For Technical Support go to: <http://www.presonus.com/support/Contact-Technical-Support>